

Adam Storer

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Academic Employment

2022 – Post-Doctoral Researcher, emlyon business school, STORM Research Center in Strategy, Organizations and Management

Education

2022 Ph.D. in Sociology, U.C. Berkeley
2017 M.A. in Sociology, U.C. Berkeley
2014 M.A. in Quantitative Methods in the Social Sciences, Columbia University
2012 B.A. in Political Economy, U.C. Berkeley

Peer-Reviewed Publications

- 2022 **Adam Storer.** “Serving Like an Organization: How Foodservice and Retail Workers Interpret their Interactions With Customers” *Work & Occupations*. <https://doi.org/10.1177/07308884221134582>. (Published Online November 15, 2022)
- 2021 **Adam Storer, Adam Reich.** “Losing My Raise: Minimum Wage Increases and Job Satisfaction Among Low-Wage Employees” *Socio-Economic Review* 19(2):681-709. <https://doi.org/10.1093/ser/mwz006>. (Published Online February 27, 2019)
- 2020 **Adam Storer, Daniel Schneider, Kristen Harknett.** “What Explains Racial/Ethnic Inequality in Service Sector Job Quality?” *American Sociological Review* 85(4):537-72. <https://doi.org/10.1177/0003122420930018>. (Published Online June 19, 2020)
- Richard W. Scott Article Award, ASA Organizations, Occupations, and Work Section, 2021.
 - Finalist, Organization & Management Theory Best Published Paper Award, Academy of Management, 2021.
 - Featured on *Bloomberg, The New York Times, Politico, CNN, Stanford Social Innovation Review, The Society Pages, Work in Progress Sociology Blog*.
- 2018 Fabien Acomminotti, Shamus Khan, **Adam Storer.** “How Cultural Capital Emerged in Gilded Age America: Musical Purification and Cross-Class Inclusion at the New York Philharmonic” *American Journal of Sociology*. 123(6):1743–83. <https://doi.org/10.1086/696938>.
- Charles Tilly Best Article Award, ASA Comparative Historical Sociology Section, 2020; Distinguished Scholarly Publication Award, Honorable Mention, ASA Consumers and Consumption Section, 2019.

In Preparation

Adam Storer. “Robotic and Incompetent: The Role of Metrics, Staffing, and Training in Producing Customer Racism, Sexism and Incivility in Low-Wage Retail Work” (Target Journal: *Administrative Science Quarterly*)

Adam Storer. “Do Social Movements Polarize Support for Organizational Change? The Effect of BLM and #MeToo on Support for Diversity, Equity and Inclusion Programs” (Target Journal: *Organization Science*)

Adam Storer. “Comparing What to Whom? Workplace Stratification of Scheduling Practices as a Source of Social Comparison”

- Academy of Management Best Paper Award, 2022.
- Robert D. Mare Best Graduate Student Paper Award, ASA Inequality, Poverty, and Mobility Section, 2021.

Adam Storer. “The Effect of a Decline in The Quality of Customer Relationships on Emotional Labor, Job Satisfaction and Turnover: Evidence from COVID-19”

Kira Choi, **Adam Storer.** “Understanding the Effects of Race/Ethnicity and Gender Discordance Among Customers, Coworkers, and Managers”

Other Publications

2021 Kristen Harknett, Daniel Schneider, **Adam Storer.** “Early Career Workers in the Service Sector” SHIFT Research Brief for the Annie E. Casey Foundation.
<https://shift.hks.harvard.edu/wp-content/uploads/2021/07/Early-Career-Workers-in-Service-Sector-July-2021-1.pdf>

Fellowships

2020-1 UC Berkeley Doctoral Completion Fellowship

2019 Institute for Research on Labor and Employment Dissertation Fellowship

2018 Social Networks and Health Fellow, Duke Network Analysis Center

2018 UC Berkeley Sociology Lowenthal Fellowship

Grants

2021 National Science Foundation/ASA Doctoral Dissertation Research Improvement Grant (\$16,000)

2019 Institute for Research on Labor and Employment Summer Research Grant (\$4,000)

Presentations

“Robotic and Incompetent” Wharton People and Organizations Conference Plenary Presentation - Philadelphia 2023

“Do Social Movements Polarize Support for Organizational Change?” Organization Studies Paper Development Workshop – Palermo, 2023 • European Group for Organizational Studies: Social Movements Track – Cagliari, 2023 • Academy of Management, Social Movements, Stakeholders, and Nonmarket Strategy PDW Roundtable - Boston 2023 • Annual Meeting of the American Sociological Association, Regular Session Section on Social Movements – Philadelphia, 2023 • Wharton People and Organizations Conference Roundtable - Philadelphia 2023

“Serving Like an Organization” Kellogg Management and Organizations Department Seminar, 2021 • London Business School Organizational Behavior Seminar, 2021 • McGill Desautels Organizational Behavior Seminar, 2021 • Annual Meeting of the American Sociological Association, Regular Session Section on Work and the Workplace – Virtual, 2021 • UC Berkeley Computational Social Sciences Forum – Virtual, 2020 • MIT Work and Organization Studies Seminar – Virtual, 2020

“Comparing What to Whom” • Academy of Management Annual Meeting, Organizational Behavior Paper Session, Seattle 2022 • Annual Meeting of the American Sociological Association, Roundtable on Organizations, Occupations and Work – Virtual, 2020

“Racial/Ethnic Gaps In Service-Sector Job Quality” Labor Employment Relation Association - Cleveland, 2019

“Imprinting Organizational Culture in Open-Source Software Development” American Sociological Association, Section Session Organizations, Occupations and Work – New York, 2019

Teaching

- Spring 2023 –Instructor, Strategy 5A1B01 (Master’s Level), Transformations
- Spring 2019 – Graduate Student Reader, Sociology C115, Sociology of Medicine
- Fall 2017 – Graduate Student Reader, Sociology 111AC, Sociology of the Family
- Fall 2016 – Graduate Student Reader, Sociology 160, Sociology of Culture
- Spring 2016 – Graduate Student Instructor, Sociology 5, Evaluation of Evidence
- Fall 2015– Graduate Student Instructor, Sociology 120, Economy and Society

Research Assistantships

- Spring 2017 – Fall 2020: Daniel Schneider and Kristen Harknett – Imputations, data cleaning and analysis for SHIFT Survey
- Summer 2016 – 2018: Mathijs De Vaan and Toby Stuart – Analysis of Massachusetts All Payers Claim Data

Mentorship

- Spring 2021: Social Science Research Pathways Mentor
- Fall 2020 – Spring 2021: Undergraduate Research Apprenticeship Program Mentor

References

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